

Response to Pre-Bid Queries

RFP for Selection of Agency for Establishing, Operating and Maintenance of Migration Counselling Cum Registration Center/s (MCRCs) for Bihar Skill Development Mission (BSDM)

RFP No: BSDM/MCRC/RFP-94/2025 Date: 04/06/2025

Sl No.	Reference Section and Page No.	Content of RFP required clarification(s)	Point of Clarification	BSDM Response
1.	Page No-4, Tender Schedule/Timelines and Instructions: SI No. 12	Agreement Period - 12 months from the date of signing of contract; extendable further based on satisfactory performance/project requirement and based on the sole discretion of BSDM.	We request changing the agreement period from 12 months to 5+5(extendable) years. Because when it is awarded to any bidder and the bidder starts to prepare the setup of a center, it will take a few months to engage with people. A bidder will show more interest in this bid if they can get more time to run this center. It will be more helpful for bidders in respect of business also. After five years, if the department gets a satisfactory result, it may extend the agreement for more 5 years.	No Change, RFP Condition will prevail.
2.	Page No., -17, Clause 8, Name of Cities where MCRC is to be set-up	Bidder may choose to apply for one or more of above MCRC/s, though the financial bids will have to submit for respective MCRC/s location applied for.	We need a clarification that for choosing more than one MCRCs, we have to participate more than one tender.	Bidder can choose more than one MCRCs in same Tender.

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3.	Page no. 48,	In Annexure IV- Cumulative average score matrix as per the quality of monthly services and deliverables for penalty calculation – Tentative, to be finalized as a part of the SOP during inception stage.	Annexure IV is the score matrix- hence, should the bidder fill it.	Annexure IV is not required to fill at the time of submission of bid.
4.	Bid Submission Forms and Annexures	The bidders are expected to respond to the RFP using the forms given in this section with all supporting documents. Proposal shall comprise of forms.	It is mentioned in Page no. 35 that Annexure IV is to be submitted along the proposal.	Yes, but not required to fill up Annexure IV at the time of submission of Bid
5.	Point No 5 Technical Evaluation Page no. 33	The agency must have experience in operating of migration registration and support center / labour workforce support center / Government program beneficiary facilitation center or equivalent (Digital facilitation / Grievance redressal / Support centers for MSMEs/SHGs / PRIs etc.)	We have experience in managing Labour Workforce Support Centres, digitalization and legal services catering to Micro Entrepreneurs, Street Vendors, and Nano Entrepreneurs. Our work includes implementation of government schemes, social security enrolments, financial and institutional linkages, and facilitating placements. We also operate Learning Resource Centres (LRCs) for children from marginalized communities and slum areas, providing them with access to education and learning support. We have worked with a large number of street vendors and micro entrepreneurs in metro cities like Delhi, Mumbai for their socio-financial linkage, and even operated	No Change, RFP Condition will prevail.

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			an Entrepreneurship Development Centre in Delhi for people who are mostly migrants. So we have worked with migrants as well as disadvantaged groups, with resource centre and without centre. So in Annexure V, these words are not mentioned apart from migrants. So how do we put the number of migrants. Can you please specify what "name of sourcing body" is.	
6.	Page 17- Note Financial proposal FIN 1	Bidder may choose to apply for one or more of above MCRC/s, though the financial bids will have to submit for respective MCRC/s location applied for. Financial Bids will be evaluated MCRCs wise. Conditional or combined financial bids will be out-rightly rejected.	Should the budget of each MCRC put in the same Excel. Should the MCRCs that we do not need be left blank?	Cost of each MCRCs put in respective MCRCs excel sheet in financial bid.
7.	Page No-32	The agency must have experience in operating of at least one migration registration and support center / labour workforce support center / government program beneficiary facilitation center or equivalent (Digital facilitation / Grievance redressal / Support centers for MSMEs/SHGs / PRIs etc.)	Request to add experience-Government Project of Mobilization & Training/ Verification agencies working with FPO/SHG and its mobilization	See the corrigendum




8	Page No 33	The agency must have experience in operating of migration registration and support center / labour workforce support center / Government program beneficiary facilitation center or equivalent (Digital facilitation / Grievance redressal / Support centers for MSMEs/SHGs / PRIs etc.)	Request to add experience- Government Project of Mobilization & Training/ Verification agencies working with FPO/SHG and its mobilization	See the corrigendum
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